



**WE OFFER
SERVICES
RANGING FROM
REVIEWING
MEDICAL
REPORTS TO
EMERGENCY
ASSESSMENTS**



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PROHEALTH PLUS

Introducing Our New
Telephone Medicine Program



FAQ: Frequently Asked Questions

Q: My child has a fever. Should I go to the ER?

Q: My child has a cold. Should I keep him/her home from school?

Q: I took medication but my symptoms are not improving. What's going on?

BENEFITS

You may have an urgent question about your medical condition/situation and your options are to go to a walk-in clinic. Sometimes, these visits can be prevented with a simple phone call to your regular physician.

With the benefit of having your medical records, medical advice will be given based on your specific needs.

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INTRODUCING OUR NEW
TELEPHONE MEDICINE
PROGRAM. PATIENTS CAN NOW
ACCESS MEDICAL ADVICE
FROM A LICENSED
PROFESSIONAL OVER THE
PHONE

We are excited to inform you of the launch of our ProHealth Plus telephone medicine program. This service will allow you to access advice from a licensed medical professional and will be run by our nurse in collaboration with one our regular physicians when necessary.