



**WE OFFER
SERVICES,
RANGING FROM
REVIEWING
MEDICAL
REPORTS TO
PRESCRIPTION
REFILLS**



PROHEALTH PLUS

Introducing our new telephone
medicine program

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FAQ: Frequently Asked Questions

Q: My child has a fever. Should I go to the ER?

Q: My child has a cold. Should I keep him/her home from school?

Q: I took medication but my symptoms are not improving. What's going on?

BENEFITS

You may have an urgent question about your medical condition/situation and your options are to go to a walk-in clinic. Sometimes, these visits can be prevented with a simple phone call to your regular physician.

With the benefit of having your medical records, medical advice will be given based on your specific needs.

PROHEALTH PLUS

INTRODUCING OUR NEW
TELEPHONE MEDICINE
PROGRAM. PATIENTS CAN NOW
ACCESS MEDICAL ADVICE
FROM A LICENSED
PROFESSIONAL OVER THE
PHONE

We are excited to inform you of the launch of our ProHealth Plus telephone medicine program. This service will allow you to access advice from a licensed medical professional 7 days a week. This service will be run by our nurse in consultation with one of our regular physicians when necessary.